



TRUSTED TO SUPPORT WELLBEING IN THE WORKPLACE

At Health Shield we're passionate about helping businesses provide ways to support their employees' wellbeing.



OUR FOCUS IS ON PROVIDING VALUED EMPLOYEE HEALTH BENEFITS WITH SIMPLE ONBOARDING, SUSTAINABLE PRICING AND RESOURCES TO ENGAGE EMPLOYEES.



Quick and simple digital onboarding and self serve



Account Management & Customer Care support



Competitively priced to provide long term, valued benefits



Resources and toolkits to support in engaging employees

IT IS AS IMPORTANT AS EVER FOR EMPLOYERS TO OFFER BENEFITS

Many people in the UK have tightened their belts and with pressure increases on the NHS, healthcare is beginning to suffer. These issues are impacting the workplace and employees expect assistance; employers are well placed to support the needs of their employees.

98%

think their employers should support with health and wellbeing

>30m

working days lost to work-related ill health per year*

92%

are more likely to stay if employers offer health and wellbeing benefits

8 in 10

employees want benefits that extend to the whole family

1 in 3

employees have cancelled healthcare appointments due to cost



EMPLOYEES USE BENEFITS TO KEEP THEM IN THE BEST OF HEALTH

A well-rounded benefits offering can positively impact both employee physical and mental health, and demonstrate that your organisation is there to support the health and wellbeing of your people when they need it most.

£100,000+

paid per day keeping employees in the best of health**

475,000

claims processed and paid to our members in 2022

1 in 5

claims are for partners or dependent children



129,000+

Dental claims



118,000+

Physio / Chiropractic claims



90,000+

Optical claims

SUPPORT IS MUCH MORE THAN CASH BACK FOR TREATMENTS

200+

calls to our Employee Assistance Program and more than 130 counselling sessions delivered per week

74%

increase in appointments with our GP Anytime service - nearly 1 in 5 of these is out of hours

WE CONTINUE TO GROW AND SUPPORT OUR MEMBERS

We started back in 1877, helping railway workers keep their health on track. Today, we're still steaming ahead, with over 380,000 customers and their families benefiting from our products and services. As a not-for-profit mutual, we can put all our efforts into making sure we do things that are important to our customers, supporting our mission to help people lead happier and healthier lives.

3,900+ businesses

More than 93% of businesses have chosen to stay with us for another year. We are trusted to support businesses take care of their most valuable assets - their people.

380,000+ members

A 10% growth in member numbers in 2022. We continue to help members and their families look after their wellbeing and claim back health care costs.



AND WE'RE DELIGHTED THAT OUR MEMBERS LOVE WHAT WE DO

More than 10,000 members shared their feedback with us in 2022. We're very proud of our Net Promoter Score of 66.1 and Excellent rating on Trust Pilot



Employee benefits scheme

I use Healthshield through my employer and my kids. We've saved money on glasses and dental so far. Health shield have been very helpful and efficient with no problems submitting my claims. I'd definitely recommend using them.



Does what it says on the tin

Went to claim for my dental and the process was clear and easy to follow online didn't feel frustrated like other in other instances that I've had to claim to other companies I've tried in the past.

In a matter of days as stated money was in my designated bank account. Will very much recommend to friends and family!



Discover more at www.healthshield.co.uk



THIS IS A FINANCIAL PROMOTION
Health Shield Friendly Society Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority

Sources:
All sources are Health Shield Insights, 2023 unless specified
*HSE, Health and Safety at Work, 2022
** Based on 250 working days in 2022